# MICHELLE STEWART

## **SKILLS**

Critical Thinking
Meeting Deadlines
Multitasking
Autonomy
Working with Others
Risk Assessment
Detail Oriented
Presentation Ability

# **TECHNICAL SKILLS**

Adobe Photoshop
Adobe Lightroom
Adobe Illustrator
Adobe InDesign
Microsoft Excel
Microsoft Word
Microsoft PowerPoint
HTML

CSS Javascript PHP WordPress Drupal

## **EDUCATION**

Diploma (Honours) Interactive Media Design Algonquin College of Applied Arts and Technology 2017 - 2019

Diploma Theatre Arts Algonquin College of Applied Arts and Technology 2010 - 2012

# **LANGUAGES**

English French

#### **EXPERIENCE**

## PUBLISHING SPECIALIST (Contract)

Statistics Canada | Ottawa, ON | April 2018 - present

- Produce high quality images optimized for social media channels based on client requirements
- Perform functional testing to discover and re-create errors in products currently in production
- Develop static web pages for internal team productivity
- Produce engaging and attractive PowerPoint decks within a quick turnaround time
- Design web pages for upcoming data visualization products

## PROGRAM ASSISTANT (Contract)

Algonquin College of Applied Arts and Technology | Ottawa, ON | March 2018 – January 2019

- Attend classes and help professors with workload
- Hold office hours outside of students' class time for additional help
- Offer one-on-one tutoring sessions with tailored learning techniques
- Field additional questions by email and through the learning management system

#### SPECIALIST, SALES AND CUSTOMER SERVICE

Belairdirect Insurance | Ottawa, ON | February 2014 - October 2017

- Answer inbound calls from clients and provide excellent customer service
- Provide clients with accurate quotes for car and home insurance efficiently and benevolently
- Properly underwrite policies and ensure all information is correct while meeting and exceeding high sales targets

# **VOLUNTEER EXPERIENCE**

#### **GRAPHIC DESIGNER**

ITR Theatre Company | Osgoode, ON | December 2016 - Present

- Design and create postcards, posters, ads, and programs
- Incorporate client suggestions and feedback into overall design
- Provide properly formatted files for printing

## **PHOTOGRAPHER**

ITR Theatre Company | Osgoode, ON | March 2014 - Present

- Maintain engagement of large groups to efficiently complete photo sessions
- Meet tight shooting schedules and printing deadlines
- Edit and enhance photos for both print and online





